



**Tech Link**

For Integrated Solutions

**EMPOWERING YOUR NETWORK**

# Who ? We Are

**We specialize in providing top-quality IT solutions with a focus on network communication.**

Our dedicated team works tirelessly to provide tailored solutions that meet the unique needs of our clients network infrastructure.

We offer a wide range of services, including data centers, collaboration and VoIP, security and surveillance systems, clouding and storage, and power solutions.

Throughout the years, **we have served multinational and international companies, as well as governmental and private organizations across various sectors.**

**Tech Link**  
Founded  
**In Egypt**

SINCE

**2012**



# Vision

To Become **The Leading Technology And System Integrator** In Egypt And The Middle East.

We strive to maintain our position as a market leader by continuously innovating and adapting to emerging technologies while providing our clients with exceptional service and support.

# Mission

To Deliver **Innovative & Customized** Technology Solutions.

To empower our clients' networks and to exceed our client's expectations by providing exceptional service and support.

VISION  
&MISSION

# Partnerships

We've Built Partnerships Throughout Our Journey



# Services Hive

- **Managed Service Provider (MSP)**
- **Survey**
- **Poc (Proof Of Concept)**
- **Implementation Services**
- **Consulting Services**
- **Project Management Services**
- **SLA**
- **Technical Support**

**Efficiency Redefined.. Trust Techlink**



## A managed IT Services Provider

**Tech Link** Offers comprehensive oversight of an organization's entire IT operations. This encompasses IT professional services, consistent monitoring, on-demand IT support, and efficient problem resolution.

Unlike traditional IT professional services, managed IT services go beyond by providing additional resources such as IT implementation and consulting services.

These services can be seamlessly integrated with other IT support providers, including IT infrastructure consulting providers and IT strategy consulting providers, for a holistic approach to IT management.

**Efficiency** ”  
**Meets Expertise:**

Experience the Power of Techlink's  
Managed IT Services

# 1

## Infrastructure

that guides through  
the **IT Maze**



## Managed Service Provider (MSP)

A managed service provider (MSP) offers comprehensive services, such as network, application, infrastructure, and security solutions.

These services are provided to clients through continuing and consistent support and active management on their premises, in a Public Cloud, or in a third-party data center.

Tech Link as MSP doesn't concentrate on a single vendor or technology. But will support client's several technologies or multi-vendor infrastructure covering any ongoing, regular management, maintenance, and support.

From **Server Setup**  
To **Network Security & Beyond**

## Site Survey

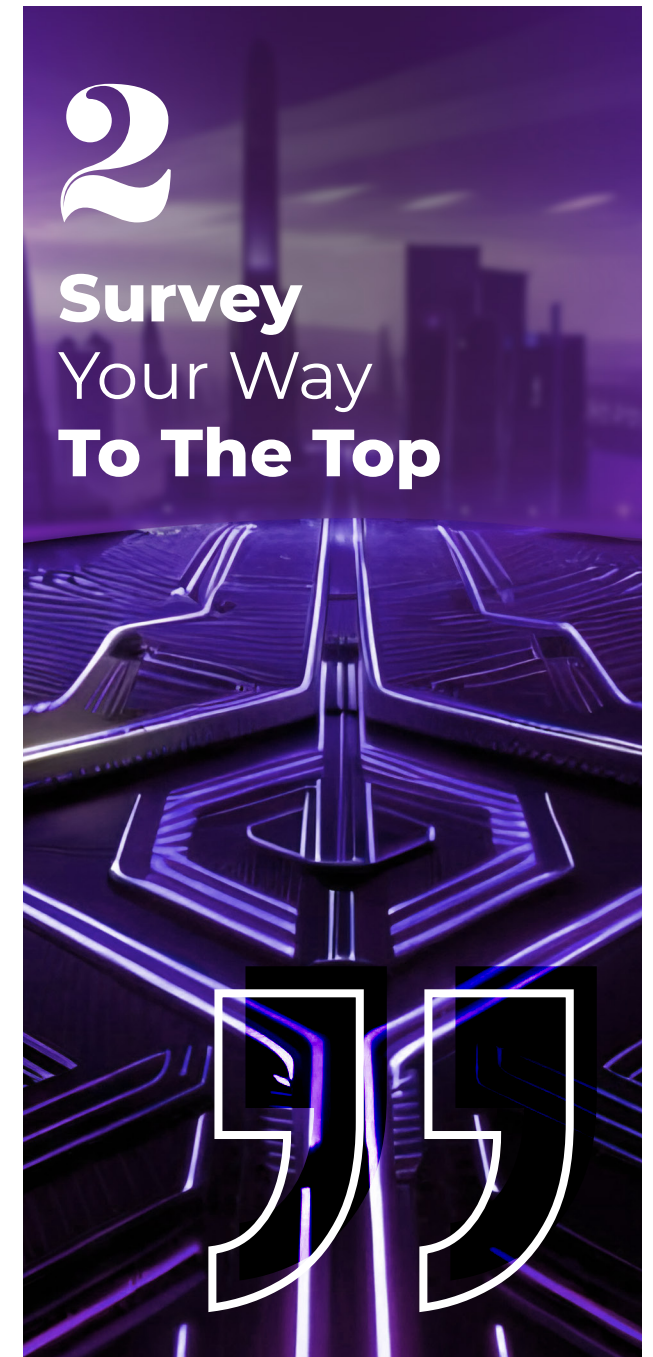
**A comprehensive site survey marks the initial phase of any infrastructure construction endeavor.**

**Our team of engineers will diligently schedule and conduct a thorough site survey, ensuring that all essential documentation, requirements and recommendations are provided to you.**

**By conducting a professional site survey, the precision of the project's scope of work is improved, successfully limiting risks.**

**Furthermore, the bill of quantities for equipment becomes exact, allowing for a Tailored solution that prevents the need for oversized components and, as a result, cuts costs.**

**Teclink site survey is essential in avoiding downtime and outages in data centers during and after hardware deployment.**





## Wifi Survey

The first stage in constructing a wireless LAN (WLAN) is to perform a site survey to identify the radio frequency (RF) behavior in the context of the environment.

Insufficient planning and coverage can cause numerous kinds of problems in a wireless network.

We can predict and avoid any issues that will affect network performance, optimize coverage and capacity, and deliver a high-quality user experience for our clients by performing extensive and accurate Wi-Fi surveys.

Indeed, Techlink will make a Wi-Fi site survey easier and faster than ever before, which not only facilitates network validation but also enables businesses to scan more frequently to ensure their networks continue to run seamlessly for business-critical applications.

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**Dive into  
the World of  
Wireless** with  
IT Surveys



## **POC (Proof of Concept)**

### **Your Path to Confident Decision-Making and Solution Testing**

Prevent unanticipated outcomes and excessive costs by testing your solution with a proper proof-of-concept solution with our proficient PoC services. You may clearly demonstrate your professional objectives to stakeholders and test your concept in the field with an effectively created proof of concept in hand.

We do extensive technical research before collaborating with you to establish proof-of-concept boundaries that identify, test, and validate the solution's value and viability.

Techlink experts will try to answer the most questions so that stakeholders can make an educated decision about investing in the project.

## **Avoid Costly Surprises:**

Prove Your IT Concept with Our PoC Expertise



# Why Tech Link



**At Tech Link,** we boast an extensive portfolio of successful projects, collaborating with diverse businesses that prioritize rapid results and a swift return on investment.

**Our seasoned team** at Tech Link is deeply immersed in the world of innovation, We leverage our wealth of experience and creative prowess to deliver exceptional recommendations while maintaining the highest industry standards.

Tech Link offers a robust technical Proof of Concept (PoC) service aimed at mitigating technical uncertainties and ensuring that the chosen technology aligns seamlessly with project requirements.



**Tech Link Bridging**  
Innovation and Reliability.



# Building Your Network From **Plan** To **Execution**

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## **Implementation Service**

Whether you find yourself involved in full or partial network deployments on a regular or occasional basis, partnering with a seasoned team that specializes in this daily task brings a sense of security.

Our highly skilled and experienced teams follow established processes to meticulously plan, design, and execute network deployments. We harness the power of our robust automation framework. With almost 13 years of expertise in deploying intricate networks globally, we've not only mastered what to do but also learned invaluable lessons about what to avoid.

### **Data Center Implementation**

- **On-Premises Deployment**

Utilize Your Existing Infrastructure

- **Hybrid Cloud Deployment**

Magic filling the Gap Between On-Premises and the Cloud

- **Public cloud deployment**

Your Path To Data Enrichment In The Cloud

## Consulting Services

Your business growth relies heavily on the foundation of your network infrastructure. Therefore, any alterations must undergo meticulous planning to ensure alignment with your business objectives, minimal disruption, and the optimization of your return on investment. Having a strategic consulting partner to steer you through this process is of paramount importance.

We tackle fundamental questions that chart a course towards delivering tailored solutions with the highest potential for success.

Tech Link's Consulting Service offers a holistic perspective, encompassing both your business and network dynamics.

Tech Link provides top-tier cybersecurity consulting services and conducts security risk assessments specifically tailored for Egyptian businesses such as network security assessments, risk management, vulnerability scans, disaster recovery plans, compliance assessments, and more.

From **Complexity**  
to **Clarity**

**No-Fuss, Just  
Strategic Success**



## **Project Management**

Is An Art Form

Techlink project management approach leverages a combination of processes, methodologies, expertise, and experience to achieve precise project objectives in alignment with predefined acceptance criteria and agreed-upon parameters.

We serve as the single point of contact, managing interactions with local project lead engineers while providing regular day-to-day progress reports. Additionally, we offer real-time project monitoring tools accessible online for your convenience.

Tech Link's team can offer support across all project phases, from initial planning to rigorous validation. We meticulously strategize resource and material allocation to ensure projects are executed to the highest standards.

**Our commitment is to deliver projects on schedule, within budget, and by the defined scope.**

## SLA

SLA (Service Level Agreement) plays a crucial role in defining the level of service and support that Tech Link provides to its customers. We understand that each client has unique requirements, and our team of Engineers & technicians is dedicated to meeting those needs.

### Key Aspects Of Our SLA Services Include:

- **Tailor-Made Agreements**
- **Customer Support Response Time**
- **Customized Support**

## Technical Support

Tech Link provides technical support to many businesses including health facilities, Universities, High Education Institutions, Enterprise Firms, Hotels, and retail.

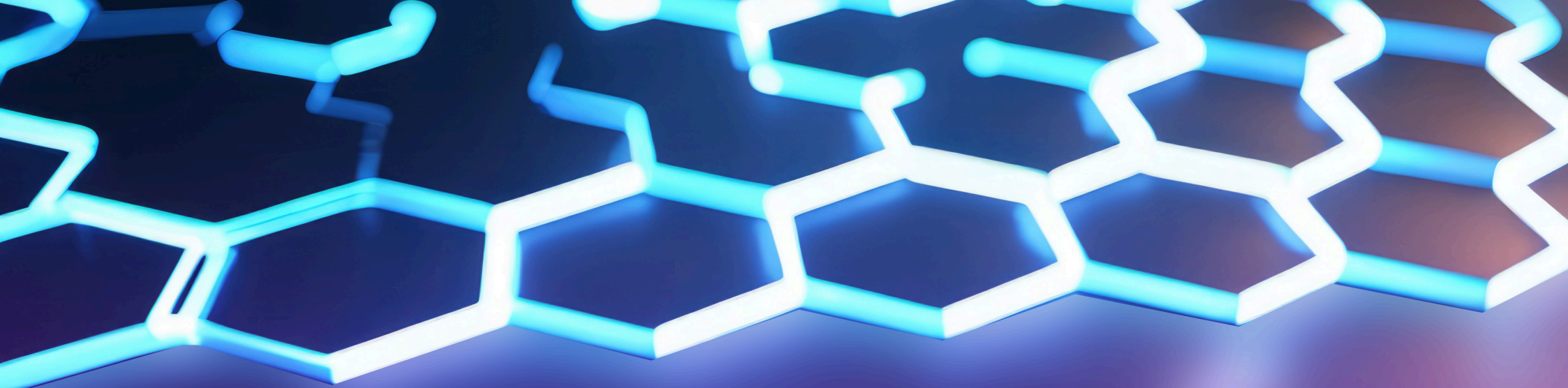
A team of Support-Engineers and experts that provide data center support in all major internet exchanges, possesses many skill sets, ranging from hardware troubleshooting to device configuration. our technicians maintain the high level of professionalism expected by our clients.



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SCAN TO TECHNICAL SUPPORT



**At Techlink,** we believe that one size doesn't fit all. That's why design customization is the answer, where you will get a tailor-made solution to suit your needs, and our experts will guide you to address your unique challenges and deliver exclusive advantages.

**We Provide You With  
A Tailor-Made Solution**

*Customized Solutions Are The Solution*



A close-up photograph of two people in business attire shaking hands. The person on the left is wearing a white shirt and a dark suit jacket. The person on the right is wearing a light-colored shirt and a dark suit jacket. The background is a blurred office setting. The entire image has a semi-transparent purple overlay.

We Are Proud To Be One Of The Reasons  
**For Our Client's Success Stories**

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**We Aim To Empower Their Businesses  
Through IT Solutions**

# Our Clients

## Commercial



## Construction



# Our Clients

## Educational



THE EGYPTIAN  
E-LEARNING UNIVERSITY



THE BRITISH  
INTERNATIONAL  
SCHOOL, CAIRO



FOUNDED BY  
DR NERMEN ISMAIL



## FinTech



الأهلي تمكين  
للتحويل منتهي الصفر



# Our Clients

## HealthCare



## Public & Governmental



## Oil & Gas



# Our Clients

## Shipping & Marine



## Industrial & Manufacturing



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